

Compass Group People & Payroll Support Line Quick Reference Guide

To speak with one of your support teams about one of the topics listed below, please call 877-311-HRHR (4747).

DEPARTMENT	TOPICS SUPPORTED
Benefits Option 1	 Medical, Dental, Vision, Life or Disability Insurance Flexible Spending Accounts · Life Events · COBRA Retirement Plan
Payroll Option 2	 MySTAFF (Time and Attendance) · Associate Payment Inquiry (Manager) · Tax Withholding · Pay Card · W2 · Garnishment
Talent Acquisition Option 3	Recruiting and Onboarding Support • WOTC • Technical Support • My I-9/E-Verify Support • First Advantage or Checkr Background Support
Leave Of Absence (LOA) Option 4	 Family Medical & Leave Act (FMLA) Disability Leave Intermittent Leave Americans with Disabilities Act (ADA) Military Leave
HR Service Center (HRSC) Option 5	 Policies & Procedures · Progressive Counseling Support Termination Support · Performance Management Retaliation/ Discrimination/Harassment ADA Job Accommodations
HR Data and Position Management Option 6	 HR Data (in PeopleHub) Create New Position Change Existing Position Org Chart and Supervisor Assignments
Sedgwick Option 7	 Workers' Compensation Claims · Automobile Accidents General Liability Claims · Property Loss Claims
The Work Number Option 8	• Employment Verifications